Don't Wait!
Winter is here in Summit County
HEAP program in place

The **Emergency Home Energy Assistance Program (E-HEAP)** at Community Action Akron Summit (CA) serves income-eligible households in Summit who are at or below 175% of the federal poverty guideline.

Through the E-HEAP, which operating now **through March 31, 2019**, CA and the Ohio Development Services Agency are providing a one-time payment of $175 toward a utility bill if service is in threat of disconnection, is terminated, is new service, or if the service is being transferred. Clients who use bulk fuel may be eligible to up to $750 to fill the tank if there is less than a 25% supply of bulk fuel.

A household can apply for E-HEAP only once between November 1, 2018 and March 31, 2019.

Customers must bring the following information with them when applying:

Social Security cards and birthdates, proof of citizenship, i.e. Birth Certificate or Hospital Birth Records, Voter Registration Card, OWF Program, US Passport), for all persons in the household.

- Landlord's name, address and phone number if renting

- Most recent utility bills showing proof of an emergency situation with disconnection notices, turn-on orders, or in the case of bulk fuel, a less than a 25% supply

The income eligibility guidelines for the E-HEAP program are as follows:

Size of Household	30-Day Household Income	12-month Household Income
1	$1,770.42	$21,245.00
2	$2,400.42	$28,805.00
3	$3,030.42	$36,365.00
4	$3,660.42	$43,925.00
5	$4,290.42	$51,485.00
6	$4,920.42	$59,045.00

E-HEAP applicants must bring documentation to verify their total household income for the immediate past thirty days. Households claiming "no income" must obtain **"IRS Tax Transcript"** or "Verification of Non-filing Letter" from the IRS prior to appointment. Documents can be obtained by phone, in writing or on line at www.irs.gov. If supported by a gift giver, a signed letter with address and phone number from the supporter of their assistance to the household will be needed. Documentation of all household support is required and must be brought to the interview. Social Security cards and birthdates for all persons in the household, provide landlord's name, address and phone number if renting, and most recent utility bills showing proof of an emergency situation with disconnection notices, turn-on orders, or in the case of bulk fuel, a less than a 25% supply. A household can apply for E-HEAP only once between November 1, 2018 and March 31, 2019.

For client accommodation and convenience, PIPP enrollment or re-verification DOES NOT require a face-to-face appointment.

 You may complete the Energy Assistance Application by dropping off or mailing the completed application and all required documentation to:

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Community Action Akron Summit

670 W. Exchange Street

Akron, Ohio 44302

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You can also apply online by completing the Energy Assistance Application process at: www.energyhelp.ohio.gov

If all appointments are filled, callers may opt to call back between 4pm and 6pm that day to schedule one of a limited number of walk-in time slots the next business day.

Walk-in scheduling is determined on a first-come, first-served basis to customers whose utility services are off, need transferred, need new service or those out of bulk fuel.

Customers with disconnection notices must call the toll-free E-HEAP appointment line at **1-866-504-7400** to schedule an appointment.

Community Action Akron Summit. (CA) is a private non-profit corporation operating various programs that assist Summit County residents to become self-sufficient. These programs include: *Head Start/Early Head Start, Emergency Services, the Foster Grandparent Program, Home Energy Assistance Program (HEAP), the Akron Summit Earned Income Tax Credit Program, Neighborhood Development, Pathways HUB Summit County and Circles®.*

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