

## How do you apply for the Energy Assistance Programs

To schedule an appointment, income eligible Summit County residents may call the HEAP appointment line at:

**1-866-504-7400**

Applicants must provide documentation to verify their total household income for the immediate past thirty days (or twelve months if seasonal or self-employed) and report social security numbers and birthdates, proof of citizenship (*i.e. Birth Certificate or Hospital Birth Records, Voter Registration Card, OWF Program, US Passport*), for all persons in the household, provide landlord's name, address and phone number (if renting) and show program specific proof of an emergency situation with disconnection notices from the local gas and electric utility companies or those with 25% or less supply of bulk fuel.

Other requirements may be necessary depending on individual program specifications.

## We are here to help

### OUTREACH LOCATIONS

#### Akron Branch

670 W. Exchange Street  
Akron, Ohio 44302  
330-253-8806

#### Barberton Branch

105 5th Street SE - Suite  
1A  
Barberton, Ohio 44203  
330-848-0557

#### Springfield Branch

1367 Doty Drive  
Akron, Ohio 44306  
330-784-3301

Visit us at:  
[www.ca-akron.org](http://www.ca-akron.org)



**COMMUNITY ACTION**  
AKRON SUMMIT



Home Energy Assistance Program

**Energy**

**Assistance**

**Programs**



# ENERGY ASSISTANCE PROGRAMS

*Community Action Akron Summit*

The Home Energy Assistance Program can help you and your family stay healthy and comfortable in your home.



## EMERGENCY HEAP



Energy Assistance Program (E-HEAP) assists low-income households with their energy needs. E-HEAP's two programs the Winter Crisis Program and the Summer Crisis Program each have their own set of specific guidelines for assistance.

Households with a gross income at or below the designated Winter Crisis or Summer Crisis federal poverty guidelines may be eligible for assistance.



For more information regarding the poverty guidelines for **Winter Crisis**, **Summer Crisis** or the **Percentage of Income Payment Plan Plus**, please go to: <http://development.ohio.gov/Community/ocs/heap.htm>

### Winter Crisis Program

The Winter Crisis Program provides assistance to eligible households that are disconnected, threatened with disconnection of their primary or secondary heating source, or have 25% or less supply of bulk fuel in their tank.

Eligible clients may receive assistance once per heating season.

### Summer Crisis Program

The Summer Crisis Program (SCP) is designed to help qualified households pay for summer cooling. This program applies to electric utilities only.

### Percentage of Income Payment Plan Plus

PIPP Plus is an extended payment arrangement for those customers receiving their gas and electric service from PUCO regulated utility companies. Payment is based on a percentage of the gross household income for those at or below the designated PIPP Plus federal poverty guidelines.

