Akron Summit Earned Income Tax Credit (EITC) Program

Volunteer Recruitment – 2026 Tax Filing Season

The Akron Summit EITC Program helps workers earning under **$68,675/year** access the federal Earned Income Tax Credit. We are seeking volunteers for the 2026 tax season. **No prior experience required** for most roles.
Training (free): Classroom (Dec 2025 & Jan 2026), IRS "Link & Learn" online training, and self-study.

Volunteer Positions

Tax Preparers
Prepare tax returns at neighborhood tax sites.
Certification: Tax Law (Basic, Advanced, Military, or International), Intake/Interview & Quality Review, and Volunteer Standards of Conduct.

Greeters / Office Assistants
Welcome taxpayers, verify appointments, manage walk-ins, direct flow, assist with documents, and make copies.
Certification: Volunteer Standards of Conduct and Intake/Interview & Quality Review.

Intake Assessors
Assist taxpayers with the Intake & Interview form, verify documentation to determine filing status and preparation readiness.
Certification: Same as Tax Preparers.

Quality Reviewers
Review completed returns for accuracy using quality-control procedures.
Certification: Same as Tax Preparers.

Site Coordinators *(1–3 years tax prep experience preferred)*
Manage a community tax site, support volunteers, oversee electronic filing, and resolve rejected returns.
Certification: Same as Tax Preparers plus Site Coordinator.

Interested? Contact Us

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